

Oliver Rackham

On behalf of Deterioration of the Newborn Working Group

Neonatal consultant, Glan Clwyd Hospital, North Wales

National Patient Safety Improvement Programmes

Maternity and Neonatal





Based on the PIER framework

As adopted by the National Patient Safety Programme

Escalation

Appropriate involvement of multidisciplinary team

Timely

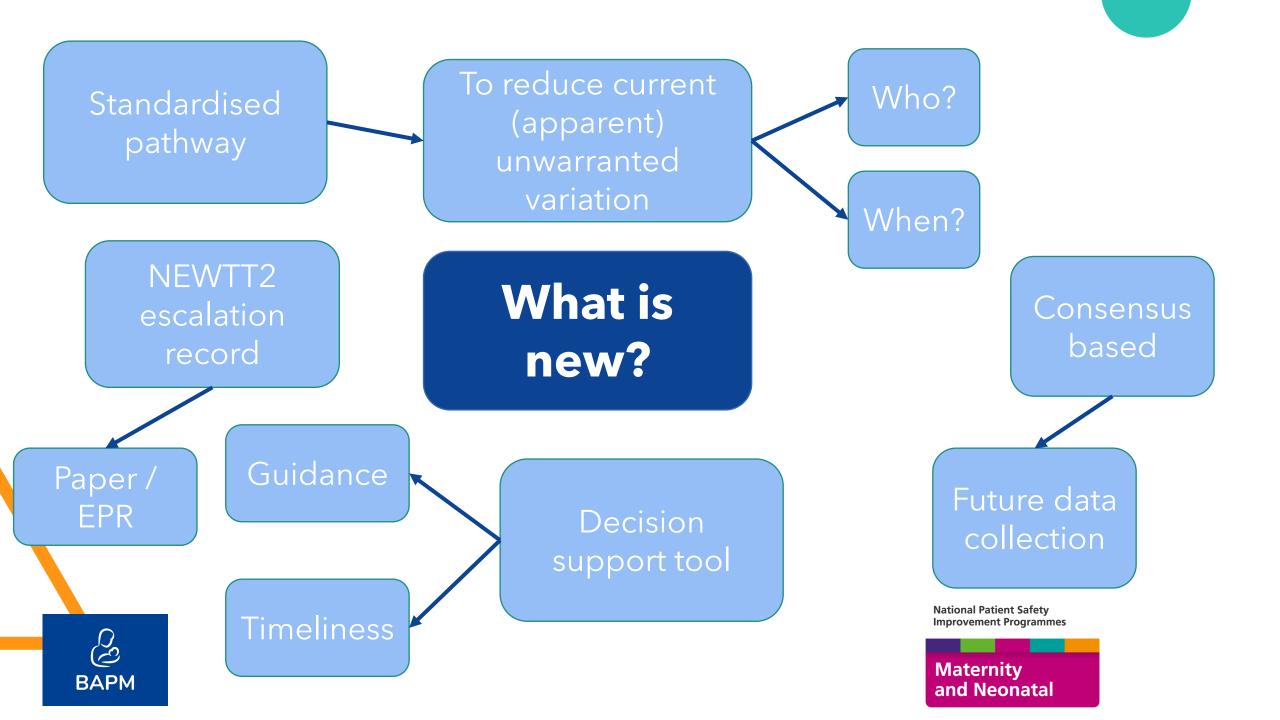
Standardised

National Patient Safety Improvement Programmes





BAPM



Escalation process

Newborn Early Warning Track and Trigger (NEWTT 2)

Hospital sticker with patient details



NI	NEWTT2 score 0 1 2 A score for each vital sign is required at each entry						n/									
ANY critical (PURPLE) observation = immediate escalation. Consider 2222							у									
		critical (F	UKPL	E) OD:	servat			Rolate	esc	alauo	ı. Cor					
	ason for observations quency & duration					Signe	1					Print	name 8	GMC/	NMC N	0.
Da	te															
Tin																
Te	mperature	39.0							2							39.0
°C		38.0-							2							38.0
									0	_						1
		37.0							0							37.0
		36.0							1							36.0
									2							
_		Ter	nperati	ure allert	t: Impler	ment the	ermal co	ntrol me		and re-	heck ter	nperatu	e within	1 hour.		
	spirations	80-							1							- 80
Bre	aths/min	70-							1							L_70
		60-							1						_	-60
									0							
		50-							0							50
		40							0							40
		30-							0							-30
									2							70
		20-														20
Gr	unting present?								1							
Не	eart rate	180-							2							180
Bea	ats/min	170-							1							170
		160-		_	_	_			1							160
									0							
		150						_	0							150
		140-							0							140
		130							0							130
		120-	_	_	_	_	_		0							120
									0							
		110-							0							110
		100-							1							100
		90-							1							90
		80-	_	_	_	_			1							-80
									2							
		60-														-60
į	SpO2 <90% (or very pale / Blue)															
Colour	SpO2 90-94% SpO2 >95% (or Pink / Normal)								0							
2	Unrousable / Floppy / 7Setzure															ĺ
ž	Lethargy / Inttable / Poor tone								0							
	Responsive / Good tone Not feeding								2							
Feeds	Feeding reluctantly								1							
_	Feeding well High parental concern	-							2							
ā	Some parental concern								1							1
_	No parental concern < 1.0 mmol/l								0							
950	1.0 - 1.9 mmoV								2							1
Glacose	2.0 - 2.5 mmol/l								1							
el.	> 2.6 mmoM	alle and the	for the	-	the second				0				_	_		
Gluc	ose when measured – Should be consider		reeding	reluctant	yrpoorly, o	or other o	oxeniatio	e angges	unw							w.o.w.
		T2 TOTAL	_	\vdash	\vdash	\vdash	\vdash			<u> </u>	_	<u> </u>	<u> </u>	<u> </u>	_	TOTAL
	Monitoring Escalation of ca		_	<u> </u>	<u> </u>	<u> </u>	<u> </u>		-	<u> </u>	-	-	-	-	-	Monitoria
	Escalation of Ca	Inttals														Initials
			_	_	_		_	_	-		_	_	_	_	_	

Newborn Early Warning Trigger & Track 2 (NEWTT2)

How to use the NEWTT2 trigger and track tool to determine the level and timelines of escalation

Calculate and document the total NEWIT2 score for a set of observations by adding together the individual scores (0-2) for every individual observation entered in a single column of the chart.

Check the total against the NEWTT2 escalation tool and follow instructions in the escalation table for that set of observations.

Healthcare professional concern can initiate a neonatal review at any time regardless of the zone colour of an observation or total score.

For a score of zero continue routine care

Thresholds and Triggers

 The grade of team member indicated as the primary contact for each level of clinical concern is a guide and may need to be adapted depending on the local skill mix within that care setting or organisation.

need to be adapt	ted depending on th	is local 2kill tilly Mitti	in that care setting t	or organisation.	
	Score 1	Score 2-3	Score 4-5	Score ≥6	Any critical observation
	Inf	orm shift leader - Con	sider SpO₂ +/- blood gl	ucose if not done alre	ady
Primary escalation and response (use SBAR framework)	Repeat observations in <1 hour.	Refer to paediatric/ neonatal Tier 1 doctor/ANNP.	Refer to paediatric/ neonatal Tier 1 doctor/ANNP.	Refer to paediatric/ neonatal Tier 1 doctor/ANNP. The Tier 2 doctor/ ANNP should be informed.	Refer to paediatric/ neonatal Tier 1 doctor/ANNP AND Tier 2 doctor/ANNP
Review timings	Escalate as for score 2-3 if the repeat score remains 1.	Request a review within 1 hour.	Request a review within 15 minutes.	Request immediate review.	Immediate review and consider neonatal emergency call (2222).
	Take steps to	manage/address a	any obvious conce	rns/problems	
Secondary contact		thin expected time f or/ANNP and inform		If no review with	nin expected time
		response within requ e, escalate to consul			ift leader.

- When the primary team member(s) contacted is unable to attend or fails to attend within the expected time for the level
 of clinical concern, escalation to the secondary contact is required
- The secondary contact would be expected to attend within the initial review timing, calculated from the documented time of primary escalation.

	SBAR Handover
8	Situation
В	Background
A	Assessment
R	Recommendation
	Document all actions and discussions in patient record

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		SBAR Handover	
B	E	NEWTT2 Escalation Record Date:/ Time::NEWTT2 score [] Score 1-3 (Request Tier 1 review within 1 hour) [] Score 4-5 (request Tier 1 review within 15 minutes)	Consider a 2222 call if there are any critical observations for Tier 1 AND Tier 2 review
R	F	[] Score ≥ 6 (request Tier 1 review within 15 minutes an	
		[] Shift Leader Informed [] SBAR referral to Paed S: B: A: R: I have already done	inatric/iveoriatai teairi
		Agreed action & rev Referral Accepted by: [] Tier 1 Doctor/ANNP [] Tier Referrer Name: Signature:	
		Grade : NMC:	

Matthew

Matthew was born at 35+6 weeks gestation, birth weight 2.32kg (TC baby)

He had skin to skin and latched early at the breast

You note Matthew is now quiet and not waking for feeds at 2 hours

Glucose when measured – Should be considered in any b	by	feeding I	rel (ctantly/poorly, or other observations suggest unwell
NEWTT2 TOT/L	Ļ	8		
Monitoring frequer ty	1	lmm		
Escalation of care YES/I O)	Υ		
Initia s	5	AN		
			F at	efer to back page for thresholds and triggers

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Thresholds and Triggers The grade of team member indicated as the primary contact for each level of clinical concern is a guide and may need to be adapted depending on the local skill mix within that care setting or ganisation Any critical observation Score 1 Score 2-3 Score 4-5 Score ≥6 Inform shift leader - Consider SpO₂ +/- blood glucose if not done alrea Primary escalation Refer to paediatric/ Refer to paedi tric/ Refer to paediatric/ Repeat and response (use observations in <1 neonatal Tier 1 neonatal Tier neonatal Tier 1 SBAR framework) doctor/ANNP. doctor/ANNP. doctor/ANNP. hour. The Tier 2 doctor/ ANNP should be informed. Escalate as for Review timings Request a Request a Request score 2-3 if the review within review within immediate 15 minutes. repeat score 1 hour. review. eonatal emergenc all (2222). remains 1. Take steps to manage/address any obvious concerns/problems Secondary If no review within expected time frame, escalate contact to Tier 2 doctor/ANNP and inform shift leader. If no review within expected time frame, escalate to consultant and If still no response within required time inform shift leader. frame, escalate to consultant.

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	SBAR Handover
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В	Background
A	Assessment
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		SBAR Handover
S	Situation	This is midwife Jones calling about baby Matthew who is in transitional care and has triggered on his first set of observations a NEWTT2 score of 8
В	Background	Matthew was born at 35+6 week, weighing 2.32kg. He is now 2 hours old.
A	Assessment	He is quiet and not feeding, with a blood glucose of 1.6, a low temperature and fasheart rate. I have wrapped him skin to skin with mum. We are trying to get him to
R	Recommendat	feed. Please come and review him immediately. tion Will you inform your tier 2? Or would you like me to?
	Docu	ument all actions and discussions in patient record

SBAR Handover

Situ	S
Bacl	В
Acti	A
Rec	R

NEWTT2 Escalation Record

Date: 12/01/2023 Time: 10:00h NEWTT2 score &

[] Score 1-3 (Request Tier 1 review within 1 hour)

[] Score 4-5 (request Tier 1 review within 15 minutes)

[x] Score ≥ 6 (request Tier 1 review within 15 minutes and inform Tier 2)

[] Shift Leader Informed [x] SBAR referral to Paediatric/Neonatal team

S: Baby Matthew on the postnatal ward has triggered on his first set of observations a total NEWTT2 score of 7

B: He was born at 35+6 weeks, weighing 2.32kg is now 2 hours old.

A: He is quiet and not feeding, with a blood glucose of 1.6, a low temperature and fast heart rate

R: I have wrapped him up skin to skin with mum and we are trying to get him to feed. Please come and review Matthew immediately. Will you inform your tier 2, or would you like me to?

Agreed action – Review immediately and inform tier 2

Referral Accepted by: [X] Tier 1 Doctor/ANNP [] Tier 2 Doctor/ANNP

Referrer Name: Janet Jones Signature;), Jones

Grade: Midwife NMC: 12345678

Consider a 2222 call if there are any critical observations for Tier 1 AND Tier 2 review re of 7

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Thank you — now over to Kathryn for RESPONSE

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