

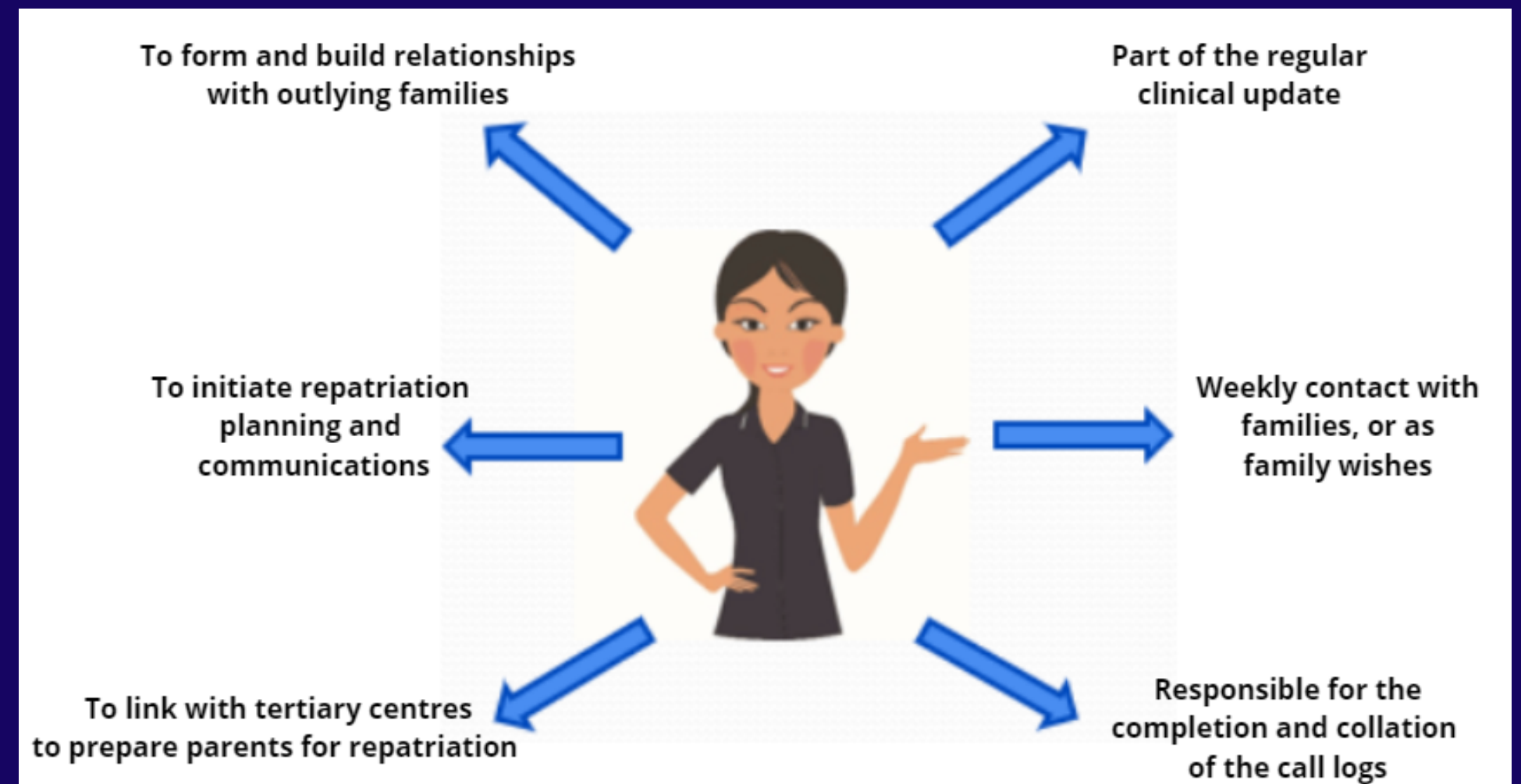
Closer to home - seamless repatriation for families

Drivers For Change

Care coordinators' scoping of their local units found that:

- Little family involvement in repatriation process was reported
- Poor communication between teams resulted in ongoing challenging relationships between unit staff and parents
- Differences in unit practice resulted in parental confusion and mistrust with their local unit

Link Nurse Role



Repatriation - Our First NCCR Worksteam



Documentation

The screenshot shows a 'Family Communication Record' form. It includes sections for:

- Family details (Name, DOB, Birth weight, etc.)
- Referral for travel/accommodation
- What was discussed
- Additional comments
- Next contact date

Below the form, there is a 'NEONATAL UNITS' section with a map and a 'GET IN TOUCH' section with a QR code and contact information for the Repatriation to Your Local Neonatal Unit.

Where Are We Now?

- All our documentation ratified and ready to use in pilot sites
- Pilot sites for link nurse role established and ready for 6 month pilot, starting in July 2022
- V-create repatriation video co-produced and will be launched this summer
- Feedback will be collected via parent and staff surveys
- Teaching packages for staff being created
- Will be launched across ODN in early 2023
- Long term plan for Repatriation Link Nurse role to become a part of the 'quality roles', as part of NCCR workforce strategy

Sarah Edwards

Lead Care Coordinator (Thames Valley)

sarah.edwards@nhs.net

Diane Gray

Local Care Coordinator

diane.gray@mkuh.nhs.uk

Lisa Leppard

Lead Care Coordinator (Wessex)

l.leppard@nhs.net



Scan to see VCreate Repatriation video

THAMES VALLEY & WESSEX
NEONATAL NETWORK



#NeonatalCloserToHome