

When you receive a positive decision on your asylum claim

After you receive a positive decision on your asylum claim we know you will probably have lots of things to think about. These might include your plans to study, to work or to travel to see people you care about. **You only have a short time before your asylum support ends, so it is important to focus on these 3 things first.**

1. Proof of status and identification - your eVisa

- Your eVisa is your **digital ID to prove your identity and your status**.
- You will need to use it to get a job or to claim benefits, and to rent somewhere to live.
- The Home Office will create your UK Visas and Immigration (UKVI) account and your eVisa.
- They will send you a **UKVI Customer Number beginning with KX_** which you can use to access your account and eVisa. This should be in your Support Discontinuation Letter.
- **To view your eVisa online, scan the QR code and click the green “[View your eVisa...](#)” link.**
- On this page you can also report any errors on the eVisa, and you can get help to access your account by clicking the links at the bottom in the ‘Get help’ section.



2. Your money

- Once you have a positive decision, you are allowed to work and earn money.
- If you are not able to find a job quickly, you can apply for welfare benefits (usually **Universal Credit**).
- You can find out more and apply online at www.gov.uk/universal-credit, or on the phone: **0800 328 5644**.
- Do this as soon as possible as it takes 5 weeks before you receive the first payment.
- The **Citizens Advice Help to Claim service** can give you advice and support to understand Universal Credit and make a claim. You can speak to them online or on the phone with an interpreter: **0800 144 8 444**
- You will also need to **open a Bank Account**.

3. Your housing

- Once you have a positive decision, you can start to look for and move into your own accommodation.
- You can ask your **local Council** (where you are living when you get your decision) to help you.
- There is a severe shortage of council housing for everyone in the UK at the moment. This means that if you are generally healthy and if you do not have children living with you, the council may not be able to offer you any accommodation. The council can still give you advice, so it can be useful to speak to them.

Housing ABC

A First – **accept** that the first place you find might only be short term. It might be small, shared or temporary accommodation and not in the area where you want to live.

B Next – once you have some income and/or a job, you can look for a **better** place to rent that is closer to what you want, but still affordable. Things like English classes and employment support will help you do this.

C Later – work towards a **comfortable** home that you would like to live in for a longer time.

