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2025 Annual Report

Introduction

2025 has been a very busy and productive year for Cancer Support Mallorca (CSG). We are proud to share the progress and achievements of our organisation, which continues to make a meaningful impact in the lives of those affected by cancer.

Thanks to the dedication of our volunteers, supporters, and donors, we have been able to provide essential services to a large number of patients throughout the year.

Patient Support and Services

In 2025, we supported a total of **52 patients** who engaged with our services at various points throughout the year, including **33 new members** who joined CSG during this time.

Our volunteers continued to work tirelessly, providing both **practical help and emotional support**, contributing over **137 hours** in areas such as:

- Translations
- Transport
- Home visits
- Other practical assistance

Beyond this, our volunteers also dedicated countless hours over the phone, helping with **appointment rescheduling, following up on queries, and assisting patients with a wide range of needs**. Their commitment has been vital in ensuring our patients receive the support they need every day.

Counselling and Wellbeing Services

Our counselling services have continued to be a cornerstone of support in 2025. Over the year, our patients received more than **263 hours of private and group counselling**, providing a safe and compassionate space to discuss their experiences and feelings.

In addition to emotional support, our team offered **nutritional advice**, helping patients make informed choices that support their health and wellbeing during and after treatment. These services



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have been instrumental in improving the overall quality of life for those we support, helping them cope with the challenges of cancer while fostering resilience, confidence, and a sense of community.

Volunteer Training and Community Engagement

We place great value on the **ongoing development of our volunteers**, ensuring they are equipped with the skills and knowledge needed to provide the best possible support. In 2025, we held **six volunteer training sessions**, alongside **individual training for new volunteers**, helping to strengthen our team and enhance the quality of care we offer.

Our **Drop-In Centres** remain a vital service for the community, with over **577 hours dedicated to providing support, guidance, and information** to patients and their families. Beyond the centres, our team engaged with the wider community by attending **16 fairs and events**, helping raise awareness of our services and building connections with those who may benefit from our support.

In addition, we participated in **22 meetings with local and national organisations** throughout the year, fostering partnerships and strengthening networks to ensure our services continue to meet the evolving needs of the people we support.

Fundraising and Donations

Our fundraising efforts have continued to go from strength to strength throughout the year. In April, we held our **third Walk Against Cancer**, which proved to be a resounding success. Thanks to the incredible generosity and commitment of everyone who took part, the campaign raised **€13,387.33**.

We are also deeply grateful for the continued support of our donors throughout the year. In total, donations received in **2025 amounted to an impressive €55,941.49**. This vital financial support enables us to maintain and develop our services, ensuring we can continue to support those affected by cancer when they need us most.

Financial Overview

Thanks to the generosity of our supporters, and to the hard work of **Linda and her team in the Need to Talk Programme** in carefully managing counselling costs, **2025 is the first year since 2022 that we have not recorded a financial loss** while at the same time improving and extending our offer.

We would like to extend our heartfelt thanks to everyone who has supported Cancer Support Mallorca through the challenging years following the loss of our founder and President, **Krista Hyer**.



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Your continued commitment and belief in our work have helped bring the organisation back to a **stable and sustainable financial position**, allowing us to move forward with renewed confidence.

Conclusion

We would like to express our sincere gratitude to everyone who has supported our work throughout **2025**. Whether through volunteering, fundraising, donations, or simply helping to spread the word about our services, your contribution has been truly invaluable.

Together, we can continue to offer compassionate care and support to those who need it most. We look forward to another year of working alongside our incredible volunteers, supporters, and wider community to make a meaningful difference.

Sincerely,

The Cancer Support Mallorca Committee