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## 2021 REPORT

**2021** has been another interesting year for Cancer Support Mallorca, and the whole World really. While many things have opened up and restrictions lifted we have still not been able to return to our full activities and reopen our drop in centres in the hospitals, however, we have been able to return to some semblance of normality in other areas.

Towards the end of the year we were able to restart our art class in the Portals centre, many members were thrilled to get back to see their friends and to carry on with their artistic endeavours. We were also able to attend events held at Son Espases and Son Llatzer as well as the 2021 Dando Vida a la Muerte event and the Santa Ponsa Christmas fair. We thank all volunteers who helped at these events and are grateful for a recent collaboration agreement with Shambala who will be providing extra volunteers for this kind of event in the future.

More importantly, we are, for the most part, now able to provide translators in person again at all hospitals and medical centres. While during the height of the pandemic we did what we could to provide phone translations, we do realise that whenever possible it is important for the patients to have someone with them so we thank our hard working volunteers as well as the agencies who provide translators sometimes at very short notice when we can't find volunteers to cover these tasks. Volunteers have also helped patients with paperwork issues at Extranjería, Hacienda, and local town halls.

Other volunteers have rallied round to take patients to appointments, doing home and hospital visits, shopping, helping them with errands, delivering necessary items to them, etc. And we were happy to send a small contingent of volunteers to help Micky at one of her pillow making events.

During 2021 we have provided many hours of free counselling and nutritional advice to patients undergoing treatment, and to family members of cancer patients as well as those who have been bereaved.

It has also been a year of much training, with two members of our team taking on further grief counselling training and our admin team taking part in training courses to ensure that the charity runs as smoothly as possible and complies with Spanish regulations.

We have made good use of all digital tools available and now all our volunteer interviews and training are fully online. We are also updating other systems to make sure there is always a smooth flow of work and information between our committee members, volunteers and patients.



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But we don't want to be a faceless, impersonal charity, so we were happy to once again hold an in person volunteer get together in the autumn, sadly due to work commitments and the extremely poor weather many could not attend that day, so we look forward to seeing them in 2022 when we will hold an event that will hopefully be better for everyone's busy schedules.

**Talking of 2022**, here's what else we have planned.

We hope to get back into Son Espases and Son Llatzer drop in centres when this is allowed. At the same time we are waiting to finalise an agreement with Manacor hospital so we can have a drop in centre there too.

This year we have spent a considerable amount of time improving our social media presence, this will continue, we also plan to spend more of our budget on advertising, to make sure that no one slips through the loop, we want any cancer patient on the island to know they can come to us for any kind of support.

A main focus will be to contact local businesses with our Collaboration pack, showing how businesses in the area can help by sponsoring us or offering services to our members.

We plan to continue undertaking any training offered by Plavib and the Balearic Government to make sure we just keep improving in the services we offer.

**Finally**, we would like to thank everyone, our committee members, our volunteers, our collaborators and our fundraisers, without your support, time, energy and donations we would not exist. Remember we are always happy to hear your suggestions on how we can improve, so please do not hesitate to reach out to us.

Here's hoping that 2022 is better than the previous 2 and we can soon look back on the pandemic as a thing of the past.

*The Cancer Support Mallorca Committee*