

Position Title:	Recovery Coach
Organisation:	EPIC Restart Foundation
Location:	Remote with some travel to events and meetings
Reports To:	Head of Programmes
Line Management Responsibilities:	Nil
Contract Type:	Full time - Permanent
Salary:	£32-35,500 per annum (dependent on experience)

About EPIC Restart Foundation

EPIC Restart Foundation is a charity shaped by real-life experience. We support people across the UK to build positive lives after gambling harm, whilst raising awareness and challenging stigma.

Role Purpose

To provide coaching, encouragement, guidance. To use your lived experience to support individuals recovering from gambling harm who are participating in EPIC Restart Foundation programmes.

Key Responsibilities

- Use your own lived experience and understanding of the challenges of rebuilding a positive life after gambling harm to support others.
- Provide person-centred recovery coaching – on a one-to-one basis and in group settings - focussing on goal setting, identifying next steps and empowering participants to take action, implement learning and fulfil their true potential.
- Encourage and motivate individuals to maximise the value of their involvement with our programmes by participation in our online and in-person events – always giving participants a positive experience with the Foundation and equipping them with constructive tools to move forward with their lives after gambling harm.
- Working within EPIC Restart Foundation systems to case manage the relationship with your coaches including appropriate record keeping and meeting notes as reasonably directed by the Head of Programmes.

In addition, you will:

- Always adhere to the Foundation's safeguarding policies, procedures and risk management protocols and reporting to ensure the safety of everyone participating in EPIC Restart activities.

- Champion the mission, aims and values of EPIC Restart and work collaboratively with the team to support those recovering from gambling harm.
- On occasion act as an ambassador and representative of EPIC Restart, undertaking advocacy, networking, and collaborating with external stakeholders and partners.
- Stay up to date on developments in the areas relevant to our work and share this knowledge with colleagues.
- Contribute to communication opportunities to promote EPIC Restart and its activities to a wider audience.
- Respond to reasonable requests to engage with and contribute to wider Foundation initiatives as they arise.

Person Specification

Essential Skills & Experience

- Direct lived experience of gambling harm
- Has established a stable, positive recovery, with at least 18 months of abstinence
- Proficiency in Microsoft Office and/or Google Workspace
- Ability to work independently and as part of a team
- Confident communication skills

Desirable Attributes

- Discreet, reliable, and proactive
- Enthusiasm for the Foundation's mission and values

Qualifications

- All training will be provided but a basic grasp of Microsoft and web-based platforms would be advantageous.

What We Offer

- 28 days of annual leave
- Birthdays off, Christmas closure and days given for wellbeing and volunteering
- A supportive, mission-driven team environment
- Pension contribution
- Flexible working arrangements
- Benefits package with BHN Extras
- Training and professional development
- The chance to make a lasting difference in people's lives

