



Dear GTA Member

Yesterday, I held our third GTA meeting with the Parcelforce team, and I'm pleased to share that both Parcelforce and I feel we are making progress.

In recent weeks, I've observed an improvement in service levels, along with a noticeable decline in member emails raising concerns, both very encouraging signs.

During the meeting, we discussed several key updates and developments:

1. The upcoming security meeting with the Police.
2. The tracker-to-depot scan system, introduced last week is currently being rolled out.
3. Improved online visibility for users in more remote areas, including the Scottish Islands and parts of Wales.
4. The planned integration of a firearms ad hoc webform into the system within the next month or so.
5. The reintroduction of driver-delivered labels, expected in October.

Over the past few weeks, when members have reported major or serious issues via email, I have been forwarding these directly to a designated Parcelforce contact. They are then handled individually on a case-by-case basis, which has proven to be an effective way of resolving more urgent concerns more quickly. If you are still experiencing any serious difficulties that you have been unable to resolve, please don't hesitate to get in touch with me.

Given the continued improvements, we will be moving our meetings to a monthly schedule, rather than every two weeks.

Best regards

**Paul Green, Technical Director**  
The Gun Trade Association

This message is from The Gun Trade Association  
[Unsubscribe](#) | [Manage preferences](#)

---

Powered by [White Fuse](#)