

Reg 35 - practice forum - 18th October 2024

Here are some thoughts on what you might want to discuss on Friday (or not) ...

- *What is expected to be recorded as part of Reg 35 monitoring*
- *How long are your reports*
- *How often do you write them*
- *Who writes them and how do others contribute to the process*
- *What do you do with this information to ensure any themes and patterns are taken forward to show you are a learning organisation*
- *How do triangulate and connect the evidence and info you record*
- *Who do you share with - within your agency and externally*
- *Are LA's asking for this info and how do you redact info or complete the form that does not identify specific children that they do not need to know about*

Members discussion

- Clear guidance in the reg 35 of what should be included
- Confusion over care planning element and how much detail to include
- Children's progress - as above and detail
- Talk of compliance
- Escalation and how attempt to get missing info
- How evidence through supervision
- Brief info re activities and provision and welcoming children
- Unplanned and planned endings and learnings
- How support contact / family time
- Not specifics as could be 100 pages - more about themes / summarising
- Training - what taken away from the experience
- Quotes from reviews or other areas of practice to show a snapshot of how working - ofsted complimented an agency on doing this
- Balance narrative and data
- Data balanced with the story
- Quarterly reports - can be repetitive if a very small agency so undertake 6 monthly
- Larger agencies tend to have more themes emerging so do 3 mthly
- Required to submit annually to ofsted, - some submit 3 or 6 monthly and some agencies only complete it annually in line with regs
- Lack of feedback re quality and content of them from the inspectorate - but never had "can you provide more" - if inspectorate have an questions from them they will raise them
- LA's and requests - how much you provide - no detail of children specifically - more an oversight of how functioning and monitoring as an agency
- Everyone uses a template either their own or one created by other services and then make it fit the needs of the agency
- Examples of positives and challenges
- Cant shoe horn - every agency will be providing differing examples

- Does Not have to be a set form - just ensure all of what is required as part of reg 35 is covered
- It is all about monitoring - knowing what you know about practice informs learning and development for the agency
- LA tendering - don't have an understanding of what should be included - they have their own monitoring arrangements and sometimes expect too much info from the agency or request nothing
- Are there things in the reg 35 that are arguably inappropriate to share with the LA's
- Marketing and strategy around recruitment initiatives - part of business growth
- Data analysis and what does and does not work for recruitment and retention - not shared
- Some LA's ask that the agency have a reg 35 monitoring report but don't ask to see it
- Good re quotes - activities and what children say is good examples and evidence to include
- What do the LA do with this info - never hear anything
- How agencies edit - separate info for differing LA's - not their right to see about children or carers that do not have a child placed with them - so only give access to info re fc who children are placed with (if insist on this level of info) otherwise keep it more general
- Example have 70 children and only 4 with a specific LA - they were requested info re all carers - this is not appropriate - so only provided for the 4 with an overview of monitoring generally in the agency
- Dont name authorities for children or carers
- Specific info looking for compliance - run reports and provide on a need to know - but the inspectorate monitor the rest
- Not identifying people, places - sensitive commercial info
- Putting together our year, and overview of the reports in a year end
- This is the learnings
- This is the achievements
- This is how we audit
- Not about pleasing ofsted about what we are doing and doing next - so we can show children we are safe
- Links to other reports - cross ref / triangulation - also helpful to keep them shorter and to the point
- Nms 11 - 25 - report to trustees, ofsted
- How we inform carers or parents and their right to see some level of management oversight as part of reg 35
- Capturing practice - various ways - monitoring event, tables re event and outcome



- Analysis
- Bullet points
- Excel spreadsheets - appendix to report - to help the agency navigate and not for LA or inspectorate unless ask for specific info as part of inspection process
- Safeguarding and notifications - some provide a ref no and an outcome but this detail again is no required for the LA - or ofsted (who will ask if require it)

CONFERENCE RE REG 35 MONITORING - WED 8 JAN - 9.30-1PM - SEE WEBSITE NAFP - STILL A FEW PLACES AVAILABLE