

Advert – Housing Officer, East Sussex

At Interventions Alliance, every colleague plays a vital role in creating lasting, positive change. We are an award-winning organisation that provides high-quality residential support, transformative behaviour change programmes, and groundbreaking research in justice and social care.

We are committed to achieving excellence and setting the standards in best practice. Through our training-and research teams, we share evidence-based knowledge and best practices that shape the future of the justice and social care sectors.

We build strong, empathetic working alliances, knowing that collaboration and mutual respect are key to achieving successful outcomes. Our focus on fostering clear goals, open communication, and trust is proven to drive impactful, sustainable change in the people we support.

As we embark on an exciting new chapter, we invite passionate, skilled professionals to join us. You will be part of a collaborative, forward-thinking organisation dedicated to making a real difference. Your work with us will have a profound and lasting impact, and together, we will create brighter futures for those who need it most.

We are looking to recruit a **Housing Officer**, based in Eastbourne, East Sussex, who has a good understanding of housing legislation and local authority processes and either possess or is prepared to work towards the CIH Level 2 Certificate in Housing Practice. The role will be working for Interventions Alliance Limited, alongside East Sussex County Council Multiple Compound Needs, Multi Disciplinary team.

PLEASE NOTE: Due to the gender specific nature of this role, applications can only be accepted from women candidates. Gender is considered to be a genuine occupational requirement in accordance with paragraph 1 of Schedule 9 of the Equality Act 2010.

SALARY: £29,000 per annum + Benefits

JOB TYPE: Full-Time, Permanent

WORKING HOURS: Working 12-hour days, 4 on 4 off, 0800 to 2000 hours, including a half an hour unpaid break daily.

JOB OVERVIEW

The Multiple Compound Needs service is a two-tiered approach to supporting survivors of domestic abuse whose complex needs means they are not currently suitable for broader, community or residential survivor services.

Tier 1 being community based, which provides support to survivors (all genders) experiencing multiple and compound needs but who are not at risk of homelessness or already homeless.

Tier 2 being the residential refuge service operating 24/7 365 days per year. The property, based in Eastbourne is for those survivors (female only) who are homeless or at imminent risk of

homelessness. Residents will be provided with housing advice, multi-agency liaison, targeted interventions and safety advice as they move towards securing safe accommodation locally.

Working as the Housing Officer you will be able to lead on the delivery of Housing Advice and Support for survivors of Domestic Abuse, Substance Misuse, Offending Behaviour, Health Problems (physical and mental) and Homelessness.

Located primarily on site, but working within the community too, the Housing Officer role will work with local housing providers, both private and statutory, to support survivors move on from the Service. Duties will include:

- Accountable for safe, responsive delivery of advice, support and skills facilitation to survivors accessing the MCN service.
- Responsible for completing housing needs assessments, risk assessments and support plans
- To work as part of a small team, engaging with residents to plan, arrange and deliver/co deliver structured activities to support the resident's safe re-integration into the community.
- To work in a trauma informed way
- To support with the provision of practical assistance to residents with everyday tasks such as accessing external services, completing paperwork, accessing benefits, and finding move on accommodation.
- Maintain records and files as required, including data entry as necessary and contribute to the completion of incident reports.

CANDIDATE REQUIREMENTS

Essential

- Comprehensive understanding of multiple compound needs and it's links to homelessness along with the requirements of working in a residential setting
- A good working knowledge of domestic abuse and in particular, survivor's experience along with a good working knowledge of housing legislation, state benefits and local housing policy and process.
- Strong knowledge and understanding of principles underpinning effective delivery of services that meets the needs of vulnerable and complex women
- An understanding of risk management, safeguarding and public protection and its implication on practice, within a residential setting.
- Experience of working with a diverse range of people who have experienced a range of social/personal difficulties including substance misuse, mental health challenging and housing issues

Desirable

- Experience of providing a trauma informed service and delivering group-work programmes
- Experience of working in a psychologically informed way
- Social Work qualification

This role is subject to an enhanced check level 2 which includes an Enhanced DBS check. All required checks will be undertaken as part of the pre employment process for any successful candidate.

If this job looks interesting, please submit your CV along with a short covering letter explaining how you feel you meet the requirements of the role, to hr@interventionsalliance.co.uk