**Cookie policy**

Please read this cookie policy (“cookie policy”, "policy") carefully before using the Old Floydian website (“website”, "service") operated by Sir Henry Floyd Grammar School ("us", 'we", "our").

**What are cookies?**

Cookies are simple text files that are stored on your computer or mobile device by a website’s server. Each cookie is unique to your web browser. It will contain some anonymous information such as a unique identifier, website’s domain name, and some digits and numbers.

Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

**What types of cookies do we use?**

**Platform-generated cookies (\_foundation...)**Cookies placed to provide standard website functionality like remembering whether someone is logged in and remembering the status of their orders. These cookies are set with a name starting with '\_foundation[...]'  
  
**New Relic error tracking (**[**nr-data.com**](http://nr-data.com/)**JSSESSIONID)**  
We use New Relic to process logs and help us troubleshoot errors. New Relic places a session cookie to facilitate this.  
  
**HotJar analytics (**[**vars.hotjar.com**](http://vars.hotjar.com/)**\_hj... \_BEAMER...)**  
We use HotJar, an analytics service, to monitor user behaviour across the platform. This data is anonymised and it is used to allow us to continuously improve the software, making it more intuitive for end users and administrators.  
  
**Cloudflare (\_cfuid)**  
Cookies placed to apply security settings.  
  
**Stripe (\_stripe\_mid)**  
Cookies placed to manage the payment process.  
  
**Google Analytics (\_ga...)**  
Cookies places to collect anonymous site usage data into Google Analytics. Permission for this cookie is explicitly requested in the form of a banner.  
  
**Other embedded software or Third Party Cookies**

This website is not using any other embedded software, which add their own cookie or third part cookies.

This cookie policy only applies to cookies used within the Old Floydian community alumni website. When redirected to other sites through this website you may be subject to cookies not outlined in this policy.

**How to delete cookies?**

If you want to restrict or block the cookies that are set by our website, you can do so through your browser setting.

This policy is up to date as of: 17/03/2021

**Contacting us**

If you have any questions about this policy or our use of cookies, please contact us:

Email: [office@sirhenryfloyd.co.uk](mailto:office@sirhenryfloyd.co.uk)

Phone: 01296 424781