



Terms and Conditions 2025

What does the visit to Santa include?

- **Tickets**
 - o **Grotto & Winter Wonderland Christmas Marquee Days**
£13.00 per child (includes one adult)
Additional Adults: £3
 - o **Festive Fun Days – Saturday 13th and Sunday 21st December**
£15.00 per child (includes one adult).
Additional adults: £3
- Your child will have the opportunity to meet Santa in person, in the unique setting of Swanage Pier. Children will receive a gift.
- Entrance to the Winter Wonderland Christmas Marquee is included in the grotto ticket price.
- Subject to availability, entry to the Christmas Marquee is also available separately:
 - £3 includes entry for one child and one adult
 - Additional adults: £2.20 per person

Festive Fun Days On:

- £5 for one child and one adult
 - Additional adults: £2.20 per person
- All children wanting to see Santa and receive a present must have their own ticket.

How often are the time slots for Santa?

- Visits are divided into 30-minute time slots, with five family tickets available per slot. If your ticket is for 11:00am, you can visit Santa anytime between 11:00am and 11:30am, along with the other ticket holders in that time slot.
- **Each family group will have 5 minutes inside the Grotto. Subject to availability.**

- **All children must be accompanied by a responsible adult at all good.**
- Father Christmas sessions are for a maximum of six and must include at least one child and one adult.
- If you are visiting Father Christmas and are in a group larger than six, please consider splitting your party.
- **Please make sure you arrive within your allocated time slot. We will always try and offer an alternative time, but this cannot be guaranteed.**
- Your visit will be within the 30-minute time slot that you have booked and so you may have a short wait once you have arrived in the Christmas marquee.

Event Suitability:

- The visit to Santa is ideally suited for children between **2 – 10 years** of age. Families are welcome to bring younger children along, but they will not receive a gift unless an individual ticket is purchased.

Other items –

- **Please remember your cameras/phones to take photos.**
- **Tickets are non-refundable.**