

## Terms and Conditions

### What does the visit to Santa include?

- Tickets are priced at £8.00 per child. Your child will have the opportunity to meet Santa in person, in the unique setting of Swanage Pier. Children will receive a gift.
- All children wanting to see Santa and receive a present must have their own ticket.

### How often are the time slots for Santa?

- Visits are divided into 30-minute time slots and there are 5 family tickets available per time slot. If your ticket time is for the 11:00am, then you can see Santa any time between 11:00am and 11:30am along with the other ticket holders in that time slot.
- Each family group will have 5 minutes inside the Grotto. Subject to availability.
- All children must be accompanied by an adult. With a maximum of two adults per family group.
- The maximum amount of people per slot, is limited to 4 children and 2 adults.
- Please make sure you arrive within your allocated time slot. We will always try and offer an alternative time, but this cannot be guaranteed.

### Event Suitability:

- The visit to Santa is ideally suited for children between **2 – 10 years** of age. Families are welcome to bring younger children along, but they will not receive a gift unless an individual ticket is purchased.

### Other items –

- Please remember your cameras/phones to take photos.
- Tickets are non-refundable.