

Terms and Conditions 2024

What does the visit to Santa include?

- Tickets are priced at £10.00 per child. Your child will have the opportunity to meet Santa in person, in the unique setting of Swanage Pier. Children will receive a gift.
- Entrance to the Winter Wonderland Christmas Marquee is included in the grotto ticket price. Subject to availability, a suggested donation of £2 per person to the Christmas marquee is appreciated
- All children wanting to see Santa and receive a present must have their own ticket.

How often are the time slots for Santa?

- Visits are divided into 30-minute time slots and there are 5 family tickets available per time slot. If your ticket time is for the 11:00am, then you can see Santa any time between 11:00am and 11:30am along with the other ticket holders in that time slot.
- Each family group will have 5 minutes inside the Grotto. Subject to availability.
- All children must be accompanied by a responsible adult at all good.
- Father Christmas sessions are for a maximum of six and must include at least one child and one adult.
- If you are visiting Father Christmas and are in a group larger than six, please consider splitting your party.
- Please make sure you arrive within your allocated time slot. We will always try and offer an alternative time, but this cannot be guaranteed.
- Your visit will be within the 30-minute time slot that you have booked and so you may have a short wait once you have arrived in the Christmas marquee.

Event Suitability:

- The visit to Santa is ideally suited for children between **2 – 10 years** of age. Families are welcome to bring younger children along, but they will not receive a gift unless an individual ticket is purchased.

Other items –

- Please remember your cameras/phones to take photos.
- Tickets are non-refundable.